For further information or questions please contact:

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U.S. Department of Justice Federal Bureau of Investigation

Trauma Notification Training





This material has been developed between the Federal Bureau of Investigation and Penn State University through a Cooperative Agreement. Is there a right or wrong way to provide a trauma notification?

An online learning module is available and will prepare you for making a sensitive trauma notification with professionalism, dignity, and compassion using a four-step process.

www.fbi.gov/traumanotification

One of the most stressful parts of your job may be providing a trauma notification. These notifications can significantly impact a loved one's grieving process, either positively or negatively. The cornerstone of the recovery process rests on the initial interaction<sup>1</sup>.

The course at www.fbi.gov/traumanotification will provide a four-step process to providing trauma notifications.

Topics Include:

- In person notification
- Remote notification
- Mass casualty incidents
- Social Media
- Children
- · Persons with disabilities
- Elderly
- Cultural considerations
- Victim assistance
- National resources

A brief assessment and certificate will be generated upon completion of the course.



The training can be found at: WWW.fbi.gov/traumanotification

<sup>1</sup>Spungen, D. (1998). Homicide: The hidden victims. Thousand Oaks, CA: Sage Publications.