



LEEP

LAW ENFORCEMENT ENTERPRISE PORTAL

Service Providers



Capture – Capture provides portal access for select law enforcement, correctional and physical security personnel who directly support the prisoner management and judicial security missions of the U.S. Marshals Service.

- All users have access to this icon. Access to this system requires an invitation to participate from either the USMS Judicial Security Division (JSD) or the Prisoner Operations Division (POD) based on a specific business need. Please work through your agency or company representative for consideration of a Capture account.
- Help Desk Info: 703-740-0300 or ITD.ServiceDesk@usdoj.gov



Capture Training – The Capture Training Portal provides access to a non-production Capture training environment for select law enforcement, correctional and physical security personnel who directly support the prisoner management and judicial security missions of the U.S. Marshals Service.

- All users have access to this icon. Access to this system requires an invitation to participate from either the USMS Judicial Security Division (JSD) or the Prisoner Operations Division (POD) based on a specific business need. Please work through your agency or company representative for consideration of a Capture account.
- Help Desk Info: 703-740-0300 or ITD.ServiceDesk@usdoj.gov



Collection of Law Enforcement and Crime Tool (COLECT) – The Collection of Law Enforcement and Crime Tool (COLECT) enables federal, state, local, tribal, and territorial agencies to submit information to the FBI's Uniform Crime Reporting Program for several data collections: the National Incident-Based Reporting System, the number of Law Enforcement Employees as of October 31, the Lawful Access Data Collection, and the Law Enforcement Public Contact Data Collection. Enrolled users can click on the COLECT logo to access the web application. Other users can click on the COLECT logo to request enrollment. If you have any questions, please contact the UCR Program at UCR@fbi.gov.

- All users can go to the UCR JusticeConnect and UCR Trainers' JusticeConnect page to obtain additional information.
- Help Desk Info: 304-625-2264 or ucrfederalreporting@fbi.gov



Cyber Investigation Certification Program (CICP) – The CICP is a multi-level curriculum available to all LEEP users designed to teach law enforcement personnel the technical skills they need to conduct cyber investigations. The initial module, CICP First Responders was released in 2015 teaches initial responders how to survey and secure today's crime scene with an increasing amount of digital artifacts. It also increases a first responders' technical knowledge by focusing on the investigative methodology specific to a cyber-investigation. The user will build on this knowledge in the next course in the curriculum - CICP Level 1 which was released in 2017. Level 1 is a four-investigation series designed for beginning to intermediate detectives and focuses on four separate technical investigations most common to today's investigators: Digital Harassment, Online Fraud, Child Enticement, and Identity Theft. Level II is currently in development and will focus on advanced cyber investigations. For additional information or assistance regarding CICP, please email cicp@fbi.gov.

- All users have access to this service.
- Help Desk Info: cicp@fbi.gov



Cyber Shield Alliance (CSA) – FBI Cybersecurity partnership initiative developed for Law Enforcement (LE) to proactively defend and counter cyber threats against LE networks and critical technologies.

- All users have access to the icon. Users who have access to CSA can access the Member Area. Users who do not have access to the Member Area can request access.
- Help Desk Info: 1-888-334-4536



Digital Content Analysis Platform - The Digital Content Analysis Platform (DCAP) is the Operational Technology Division's (OTD) capability for the processing and exploitation of unclassified digital content. Geared especially for the Regional Computer Forensic Laboratories (RCFL), DCAP provides specialized tools and services designed to automate the processing and exploitation of bulk and complex digital data. DCAP is accessible over the internet using any Government-issued device.

- All users have access to the icon. Access to the system requires an invitation to participate in the review of case materials from either a Regional Computer Forensics Laboratory (rcfl.gov) or a local FBI CART office.
- Help Desk Info: DCAP-Helpdesk@fbi.gov



Drawbridge - Operation Drawbridge is a Texas DPS border security system which assists federal and state law enforcement agencies in monitoring criminal activity along the Texas-Mexico border. Further access into this site requires additional vetting and approval by the Texas Rangers' Border Security Operations Center (BSOC).

- All users see the icon but users of this system must be vetted and approved by the Texas Rangers' BSOC.
- Help Desk Info: BSOC 512-424-7561, Drawbridge@dps.texas.gov



eGuardian – An FBI system managed by FBI Office of Partner Engagement and used by federal agencies, state, local, tribal, and territorial law enforcement (FSLTT) entities, the Department of Defense, and Fusion Centers (FCs) to document, share and track potential threats, suspicious activity, and cyber, counterterrorism, counterintelligence, or criminal activity (collectively, 'Incidents') with the FBI and with each other.

- All users have access to this icon; initial users will be required to provide additional information for access.
- Help Desk Info: 202-324-1500/ HQ-DIV26-eGUARDIAN-HELPDESK@fbi.gov



eGuardian User Training and Practice – **TRAINING USE ONLY-NO data entered here will be processed for action.** Practice environment for self-training. Available for eGuardian users to practice creating, deleting, submitting, and approving incidents – alone or with their team. The eGuardian Training environment is generally available between the hours of 7AM ET and 6PM ET Monday through Friday (except federal holidays).

- All users have access to this icon; initial users will be required to provide additional information for access.
- Help Desk Info: HQ-DIV26-eGUARDIAN-HELPDESK@fbi.gov



Enterprise File Transfer Service (EFTS) – The CJIS Enterprise File Transfer Service (EFTS) provides a secure file transfer service that is web-based, to securely share and transmit files via LEEP. EFTS provides connection between LEEP users and CJIS services or FBI entities only.

- All users have access to this service.
- Help Desk Info: 304-625-HELP



FACE Services – The Facial Analysis, Comparison, and Evaluation (FACE) Operations Services at the Criminal Justice Information Services (CJIS) Division provides support in the form of investigative leads for the FBI. Using face recognition (FR) software, Biometric Images Examiners (BIEs) compare submitted photographs of subjects who are the focus of Type 1 & 2, and Type 5 assessments (as well as those under active FBI investigations) with face photos housed in selected internal and external databases.

- All users using the UNET and CJIS UNET Identity Providers have access to the service.
- Help Desk Info: 304-625-face and faceservices@leo.gov



FBI Virtual Academy (VA) – The FBI’s enterprise training system which provides access to all FBI training that is available to the FBI’s criminal justice and intelligence partners.

- All users have access to the service; however, initial users will need to request an account.
- Help Desk Info: Virtual_Academy@fbi.gov



Internet Crime Complaint Center (IC3) – IC3 receives, develops, and refers criminal complaints regarding cyber crime.

- Sworn law enforcement and FBI users have access to the service; access can be granted on a case by case basis by emailing the Help Desk.
- Help Desk Info: searchhelp@ic3.gov



Intelink/Intelink Chat – Secure portal for integrated intelligence dissemination and collaboration efforts.

- All users have access to this service.
- Help Desk Info: 301-688-1800/ismc-servicedesk@ugov.gov



Jazz Services Portal - This Jazz Services Portal provides **FBI** users access to the IBM Engineering Lifecycle Management applications, DOORS Next Generation (DNG), to access NCIC manuals and system documentation.

- **Access Details:** All FBI users have access to the icon. Access to the service is granted on a case-by-case basis and FBI users must request access via the CTP Jira Service Desk Portal. Project-level access must be granted through the CTP team in order to access data.
- **Help Desk:** 304-625-4357



Jazz Services Portal for Non-FBI - This Jazz Services Portal provides **non-FBI** users access to the IBM Engineering Lifecycle Management application, DOORS Next Generation (DNG), to access NCIC manuals and system documentation.

- **Access Details:** All LEEP users have access to this icon. Access to the service is granted on a case-by-case basis and non-FBI users must submit an access request form to ncicresources@fbi.gov. FBI employees and FBI contractors who require access to this external user portal must request access via the CTP Jira Service Desk Portal.
- **Help Desk:** 304-625-4357



JusticeConnect – JusticeConnect is a criminal justice network which facilitates real-time collaboration, information sharing, partnership development and project management for federal, state, local, tribal and territorial partners in a secure environment.

- This service is available to all US citizens.
- Help Desk Info: 1-888-334-4536



Justice Enterprise File Sharing (JEFS) – This application provides cloud hosted capabilities for file/folder sharing. It has the ability to transfer files up to 4GB.

- FBI users have access to the service.
- Help Desk Info: FBI-JEFS@fbi.gov/202-324-1500



Joint Automated Booking System (JABS) – JABS is a 24-hour, 7 days a week service within the U.S. Department of Justice’s (DOJ) Justice Criminal Information Services (JCIS) that provides authorized agencies access to submit biographic and biometric data to FBI CJIS Division Next Generation Identification (NGI) system to independently and conclusively identify persons, as well as query its repository of biographic and biometric arrest data for authorized investigative and administrative purposes. Authorized LEEP Users are granted access to the web-based JABS Query Tool to query the JABS repository for arrest data, to include fingerprints, mugshots, arrestee personal data, offense dates, detention locations, charges, and dispositions. Select Federal LEEP Users may request additional privileges to submit arrest packages to JABS using LEO.gov email.

- LEEP Users with “Sworn Law Enforcement Officer” privilege indicators have single sign-on access to JABS Query Tool. Other LEEP users from criminal justice agencies must provide additional information and undergo supplementary vetting by JABS. All Users must have received current CJIS Security Awareness Training.
- Help Desk Info: DOJ.Service.Desk@usdoj.gov or (202) 616-7100



Law Enforcement Officers Killed and Assaulted (LEOKA) Program Data Collection – The LEOKA Program Data Collection includes incidents in which law enforcement officers are killed and assaulted in the line of duty. This data is collected for publication, research, and instructional purposes. Through these services, LEOKA strives to provide potentially lifesaving information.

- All users have access to this system.
- Help Desk Info: leoka.statistics@fbi.gov



Law Enforcement Suicide and Data Collection (LESDC) – The LESDC obtains incident information on death by suicide, or attempted suicides, within the law enforcement community. The collection of this information is authorized under the LESDC Act, and the general record keeping provision of the Administrative Procedures Act.

- All users have access to this icon. Initial users will have an acknowledgement screen and then will receive a form to fill out for access to the service.
- Help Desk Info: LESDC@fbi.gov



National Data Exchange (N-DEX) – The National Data Exchange, or N-DEX System, provides federal, state, local, and tribal criminal justice agencies with a mechanism to nationally share, search, link, and analyze investigative information across jurisdictional boundaries.

- Access Details: Users must provide an ORI and N-DEX indicator for access. Requesting N-DEX System Access: For LeepID applicants, please visit the N-DEX Special Interest Group (SIG) and follow the steps associated with your agency type. For FBI applicants, please contact the Help Desk at ndex@leo.gov or at 888-334-4536, option 4.
- Help Desk Info: For additional N-DEX System assistance or information, please contact the Help Desk at ndex@leo.gov or at 888-334-4536, option



National Domestic Communications Assistance Center (NDCAC) – NDCAC is the government's first ever attempt to develop a center for electronic surveillance knowledge management, and facilitate the sharing of technical solutions and know-how among law enforcement agencies. The NDCAC contributes considerably toward closing the intercept capability gap for state and local law enforcement agencies. NDCAC is staffed with technical experts dedicated to supporting the law enforcement community. It also accommodates technical training sessions and meetings between law enforcement and industry.

- Access Details: All users have access to this icon. NDCAC users who do not have access will be directed by NDCAC to apply for LeepID account.
- Help Desk Info: 855-306-3222 (phone); AskNDCAC@fbi.gov (email)



National Gang Intelligence Center (NGIC) – A multi-agency effort that integrates gang information from local, state, and federal law enforcement entities to serve as a centralized intelligence resource for gang information and analytical support.

- All users have access to this icon. NDCAC users who do not have access will be directed by NDCAC to apply for LeepID Accounts or accessed through the appropriate LEEP Identity Provider. Help Desk Info: 800-366-9501/ngic-helpdesk@leo.gov



National Use-of-Force Data Collection – The National Use-of-Force Data Collection is a statistical collection concerning law enforcement use of force that results in one of the following circumstances: the death of a person; the serious bodily injury of a person; or when a law enforcement officer discharges a firearm at or in the direction of a person.

- All users will have initial access to the icon.
- Clicking on the icon will allow for users to either access the web application or request enrollment in the web application
- Help Desk Info: useofforce@fbi.gov; information in the SIG
- Link to the CDE: <https://crime-data-explorer.app.cloud.gov/pages/le/uof>



NICS E-Check (LE) – National Instant Criminal Background Check System Electronic Check (NICS E-Check) – The NICS E-Check can be used by law enforcement/criminal justice agencies conducting firearm background checks for authorized purposes.

- Users must have an ORI and a LeepID or username from one of the participating Identity Provider agencies.
- Help Desk Info:
 - If there is an issue processing the Disposition of Firearms (DOF) checks through the E-Check, please email nicsliaison@fbi.gov
 - All other E-Check questions should be referred to the NICS Command Center at 877-324-6427.



Protective Intelligence eXchange (PIX) – Information Sharing System designed to assist US law enforcement agencies providing protective services to public officials in assessing the risk of an unwanted outcome that a person of interest may pose to a protected person. PIX is a database containing the names and selected identifiers of persons subject to a protective intelligence investigation by member agencies.

- Access to this service is agency-based and requires approval from pix-support@ussd.dhs.gov
- Help Desk Info: PIX-Support@ussd.dhs.gov



Regional Information Sharing Systems network (RISSNET) – The RISSNET Portal provides secure access to services and resources to more than 9,000 local, state, tribal, and federal law enforcement agencies as well as public safety and Critical Infrastructure/Key Resource (CI/KR) communities. RISS’ federated partnership with LEEP allows RISS to provide different levels of authorization to LEEP users based upon user attributes sent to RISS by the LEEP on behalf of the user.

RISS resources available to all federated partner users:

- **National Motor Vehicle Title Information System (NMVTIS)** - created to prevent the introduction of stolen motor vehicles into interstate commerce; protect states, consumers, and other entities from fraud and unsafe vehicles; reduce the use of stolen vehicles for illicit purposes including funding of criminal enterprises.
- **ISRI Scrap Theft Alert** - online theft reporting system available to law enforcement and recyclers—free of charge. The system allows recyclers to receive alerts for materials reported stolen within 100 miles of their location. It also allows law enforcement (and certain corporate security personnel) to post alerts that are sent to subscribers within a 100-mile radius of the theft location. When warranted, the alert radius can be expanded to larger areas.

In addition to the resources available to all federated partner users (listed above), RISS provides Sworn Law Enforcement federated partner users with access to the following resources:

- **Cold Case Locator System** - designed to help users quickly locate unsolved homicides based on geographic location, victim age, victim sex, and approximate date of death.
- **National Criminal Intelligence Resource Center (NCIRC)** - a secure DOJ website that provides criminal justice professionals with resources primarily concerned with law enforcement intelligence operations and practices.
- **RISS National Gang Program (RISSGang) Website** - provides gang-specific news, documents, and publications organized into topical areas such as types of gangs (e.g., Motorcycle, Prison, etc.), hand signs, terminology, graffiti, colors, and crypto/codes.
- **RISS Officer Safety Website** - provides law enforcement and criminal justice users with timely officer safety information and a secure means to exchange and share officer safety-related information among agencies.
- **28CFR Part 23 Online Training** - 28 CFR Part 23 is the guideline for law enforcement agencies that operate federally funded multijurisdictional criminal intelligence systems. The guideline specifically provides guidance for the submission, entry, security, inquiry, dissemination, review, and purge of criminal intelligence information. This site includes an introductory-level training on the regulation's core principles and provides an understanding of privacy and civil liberties concerns related to criminal intelligence information sharing.
- **Access Details:** All users have access to RISS. Access to specific resources is dependent on sworn status.
- **Help Desk Info:** 615-849-2560

Relativity – The Department of Justice’s Criminal Division Relativity Service is for joint cases with the Criminal Division where the Criminal Division hosts the records on their Relativity environment.



- All users have access to the icon. Access to the Criminal Division Relativity Service is granted on a case-by-case basis. Please reach out to the lead attorney on the case for access.
- **Help Desk Info:** Criminal Division IT Service Desk, ITM.Service.Desk@usdoj.gov, 202-514-1138



Scrap Theft Alert – Web-based theft alert system developed by the Institute of Scrap Recycling Industries, Inc. to help in the fight against metals theft. STA is available free of charge to law enforcement, recyclers, corporate security, and property owners. Registration is easy and allows registered users to post theft alerts that are broadcast to registered scrap recyclers and all system users within a 100-mile radius via their email address. This radius can be expanded when warranted. To take full advantage of the system, users are encouraged to check the block to receive alerts on the registration page and hit the Save button on the page bottom.

- All users have access to this service.
- Help Desk Info: 877-857-1100 or scraptheftalert@salientcrgt.com



Seed Identification (SeID) – SeID is a web page application to assist with the identification of toxic and/ or drug related seeds. SeID provides detailed species characteristics, known uses of the seeds, toxins associated with the seeds, routes of exposure to the toxins, and symptoms of exposure to the toxins.

- All users have access to this service.
- Help Desk Info: 703-632-7200 or hq-div07-elab-help@fbi.gov



SORNA Exchange Portal – The SORNA Exchange Portal is an online information sharing system for SORNA jurisdictions (states, tribes, territories, and DC). The portal facilitates the sharing of sex offender registration information between SORNA jurisdictions, and is only accessible by sex offender registry officials and authorized criminal justice personnel.

- All users have access to the icon. Users who already have an account can access the service.
- Help Desk Info: awa-request@iir.com



Special Interest Group (SIG) – A Special Interest Group (SIG) is a web-based platform which is designed to allow local, state, tribal, federal and international partners to share and store information as a means to enhance collaboration with law enforcement, intelligence and emergency management communities. In conjunction with the launch of JusticeConnect, SIG requests are now being reviewed and created on a case-by-case basis. You can obtain additional information on JusticeConnect by logging into LEEP and selecting the JusticeConnect icon.

- All users have access to this service.
- Help Desk Info: 1-888-334-4536



Symphony - Symphony provides self-service Machine Translation for over 80 languages through a graphical user interface. Symphony can process either files or text entered by the user. Symphony also includes Name Transliteration and Speech-to-Text. Future updates to Symphony will include Optical Character Recognition (OCR).

- Only FBI users have access to this service.
- Help Desk Info: HQ-DIV26-EDAS-HLT@ic.fbi.gov



Texas TAK Manager - TAK Manager grants authorized users access to Texas TAK (Team Awareness Kit). TAK is a situational awareness app that puts live user locations on a map and provides map whiteboarding and other tactical collaboration tools with partner agencies. The app is available from the Apple App Store (iTAK), Google Play Store (ATAK), or Windows at <https://tak.gov> (WinTAK).

- First responders operating in Texas have access to this service.
- Help Desk Info: 512-289-8847/pss@dps.texas.gov



Teleporter – A system that allows operational-related files to be shared and moved between law enforcement and partner communities including state, local, tribal, foreign LE, OGA, and private sector partners. Teleporter is available to anyone who maintains a trusted relationship with the FBI and any individual may be granted temporary access to the Teleporter to simply upload/download files.

- All users have access to this system.
- Help Desk Info: TP_Help@fbi.gov



Texas DPS Alert Flyer Creation/Distribution (TxAlerts) – An alert flyer application allowing Texas Law Enforcement Agencies to build and distribute flyers for AMBER, Blue, Silver and Missing Endangered individuals.

- Only TXDPS have access to the service.
- Help Desk Info: 512-424-5432 or ServiceDesk@dps.texas.gov



TXMAP – Texas Department of Public Safety (TXDPS) manages a web mapping and reporting application, TXMAP, for the purpose of facilitating the visual representation and spatial analysis of incident data that includes criminal offenses and investigations, emergency management information, infrastructure data and DPS asset data.

- All users have access to the service.
- Help Desk Info: 512-424-5432



Uniform Crime Reporting (UCR) Dashboard – A system used by UCR contributors to view and validate data.

- All users have access to this icon; initial users will be required to provide additional information for access. Accounts will be approved by the UCR program office or the administrator for each state.
- Help Desk Info:
 - Account questions: awetzel@fbi.gov
 - Data issues: jkneely@fbi.gov



Uplift Service – allows all FBI users to transfer files to FBI Net

- FBI users have access to the service.
- Help Desk Info: 202-324-1500



VALOR Officer Safety and Wellness Program (VALOR) – The Department of Justice, Bureau of Justice Assistance, VALOR Officer Safety and Wellness Program provides critical, no-cost on-site training, eLearning, resources and technical assistance with the goal of changing officers' behaviors to increase their safety and wellness. LEEP law enforcement users have full access to focused materials including posters, research articles, videos, online training, bulletins, and podcasts on the VALOR Program website.

- All sworn users have access to this service.
- Help Desk Info: <https://www.valorforblue.org/Contact>



Virtual Command Center (VCC) – The VCC is a secure common operating platform providing seamless, real-time, situational awareness and critical information management.

- All users have access to this system.
- Help Desk Info: 1-888-334-4536



Violent Criminal Apprehension Program (ViCAP) – ViCAP is a repository for behavioral and investigative information related to criteria Homicides, Sexual Assaults, Missing Persons, and Unidentified Human Remains cases. Authorized users can click on the ViCAP icon to access the database. All other users can go to the ViCAP JusticeConnect page to obtain information about gaining access and view various ViCAP documents and resources.

- All users have access to this icon; initial users must contact their LEA manager to obtain access. Additional information on how to access ViCAP can be found in the ViCAP JusticeConnect page.
- Help Desk Info: 800-634-4097, vicap@fbi.gov, or go to the ViCAP JusticeConnect page for more information



WHOIS Portal – The WHOIS Portal provides Sworn Law Enforcement access to website owner information in compliance with the European General Data Protection Regulation (GDPR). This tool allows registrars to provide unredacted information to law enforcement and authenticate legitimate law enforcement queries of WHOIS data.

- Only UNET, CJIS UNET, and sworn users have access to this service.
- Help Desk Info: HQ-DIV26-eGUARDIAN-HELPDESK@ic.fbi.gov